

# Voicemail – your company's personal assistant

No one likes having to call their answering machine to listen to their messages. The Voicemail module lets you listen to your messages directly in Aurora spondi. The messages are set out clearly on screen and you decide which to listen to first.

The Voicemail module in Aurora spondi improves the way your company communicates. It is quick and easy to set an absence message. There are about 40 prerecorded messages to choose from. To give your company's voicemail a more personal feel, you can record your own phrases. You can also specify your working hours so that the message is different when you are at work and when you are away.

## Clear and easy

The module brings all call handling together in one place. You access all the messages in your voicemail directly in the app. The messages are set out in a clear list, and you decide which you want to hear first. You can also log in via the web and listen to your messages. If there is no mobile coverage you can call voicemail via Aurora spondi.

## Personalised callback

With Aurora spondi you can play the caller a personal message explaining that you can't take their call right now and saying when you can call them back. The module offers a personalised callback time and sends you a notification with all the information you need.

## Interactive answering

If you decline a call, it is connected to Aurora spondi. An interactive answering menu is displayed on screen and you can immediately play the caller a personal answering message. For example you could suggest voicemail, offer a callback or forward the call.



## Benefits of Voicemail:

- Easier communication within your company.
- Listen to your messages directly in Aurora spondi.
- Easy to set an absence.
- Record your own greetings.
- You can play a different answering message depending on whether you are at work or not.
- Offer the caller a personalised callback or an interactive answer.

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